



Case Study: Chicago Housing Authority

How AGB Integrated Guarding services made several housing projects in Chicago significantly safer.

Challenge: The Altgeld Gardens, Henry Horner, Lowden, and Trumbull housing projects in Chicago have long struggled with chronic crime. Chicago Housing Authority was in search of additional security to more effectively address trespassing, domestic violence, gang shootings and the potential for theft and damage to these properties. They contracted with AGB to provide a full suite of Integrated Guarding services, including unarmed and armed security officers patrolling the properties. CHA hoped to provide better security coverage, flexibility, and efficiency for the residents.

Solution: AGB performed a thorough Risk Assessment to analyze the data and types of threats, including a review of camera coverage for the existing infrastructure. Then we customized an Integrated Guarding Solution for the CHA to target their concerns. AGB provided the CHA with top-quality security personnel trained by our own experts. Our armed and unarmed guards integrated seamlessly into the environment and provided courteous, polished service.

Our Integrated Guarding system for CHA included the following components, along with technology to make our services comprehensive and effective:

- **On-site Guarding** – Security officers stationed on site provided CHA access to AGB’s vast resources and industry knowledge.
- **Remote Monitoring** – AGB utilized existing cameras to provide secure coverage across properties.
- **Vehicle Patrol** – Our mobile guards provided an additional layer of coverage between and across properties, including the ability to track offenders who were driving.

Result: AGB’s Integrated Guarding services resulted in a 90% decrease in crime in 21 CHA locations that house more than 20,000 residents.